



NFIP Disaster Response Resources – Printable Document

General Information on the NFIP

- Website: FloodSmart for consumers
 - [floodsmart.gov](https://www.floodsmart.gov)
- Website: FloodSmart for insurance agents
 - agents.floodsmart.gov
- Handbook: Federal Disaster Assistance: Meeting the Flood Insurance Requirement
 - agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement
- Handbook: Federal Disaster Assistance: Meeting the Flood Insurance Requirement (Spanish)
 - agents.floodsmart.gov/asistencia-federal-desastre-requisito
- Social Media Messaging for Flood Disasters
 - agents.floodsmart.gov/general-flood-social-package
- Social Media Messaging for Flood Disasters (Spanish)
 - agents.floodsmart.gov/general-flood-package-spanish
- Handbook: NFIP Desk Reference Guide for State Insurance Commissioners and Others
 - go.usa.gov/xe9rP
- Brochure: Questions & Answers for Real Estate Professionals
 - agents.floodsmart.gov/Q&A-real-estate
- Brochure: Questions & Answers for Real Estate Professionals (Spanish)
 - agents.floodsmart.gov/Q&A-real-estate_spanish

Before and During a Flood

- Website: What to Do Before a Flood
 - floodsmart.gov/community
- Website: Prepare Your Clients Before a Flood
 - agents.floodsmart.gov/client-support/prepare
- Fact Sheet: Flood Loss Avoidance
 - agents.floodsmart.gov/flood-loss-avoidance
- Fact Sheet: Flood Loss Avoidance (Spanish)
 - agents.floodsmart.gov/flood-loss-avoidance_spanish
- Flyer: Hurricane Season Coverage
 - go.usa.gov/xe9YB
- Website: NFIP Marketing Resource Library
 - agents.floodsmart.gov/marketing/resource-library
- Website: Flood Safety Social Media Toolkit
 - ready.gov/flood-toolkit
- Website: Flood Safety Social Media Toolkit (Spanish)
 - go.usa.gov/xJKTA
- Video: Flood Loss Avoidance
 - youtu.be/5Xho8p76t8M

- Video: Flood Loss Avoidance in Spanish
 - youtu.be/BXUvBLuD5a8
- Video: Securing Documents in Preparation for a Flood
 - youtu.be/Hv72vbKmRzc
- Video: Securing Documents in Preparation for a Flood (Spanish)
 - youtu.be/BE-wOm6GkN8

Filing Your Claim

- Website: How to Start Filing Your Claim
 - floodsmart.gov/start
- Fact Sheet: How to File Your Flood Insurance Claim
 - agents.floodsmart.gov/how-to-file-flood-claim
- Fact Sheet: How to File Your Flood Insurance Claim (Spanish)
 - agents.floodsmart.gov/how-to-file-flood-claim_spanish
- Fact Sheet: Starting Your Recovery: FEMA's Flood Insurance Claims Process
 - agents.floodsmart.gov/starting-your-recovery
- Fact Sheet: Starting Your Recovery: FEMA's Flood Insurance Claims Process (Spanish)
 - agents.floodsmart.gov/cómo-iniciar-recuperación
- Fact Sheet: Wind vs. Water Damage
 - agents.floodsmart.gov/wind-vs-water-damage_fact-sheet
- Fact Sheet: Wind vs. Water Damage
 - agents.floodsmart.gov/wind-vs-water-damage-fact-sheet-spanish
- Graphic: Who's Knocking at Your Door
 - agents.floodsmart.gov/whos-knocking
- Graphic: Who's Knocking at Your Door (Spanish)
 - agents.floodsmart.gov/whos-knocking_spanish

Recovering From a Flood

- Website: How to Document Damage and Begin Clean-Up
 - floodsmart.gov/document-damage-and-start-clean
- Video: How to Document Damage
 - youtu.be/SAAtqAIKY2I
- Handbook: NFIP Claims Handbook
 - agents.floodsmart.gov/claims-handbook
- Fact Sheet: Build Back Safer & Stronger
 - go.usa.gov/xe9Nt
- Fact Sheet: Salvaging Water-Damaged Valuables
 - go.usa.gov/xe9Nz
- Graphic: Coming Home After a Flood
 - agents.floodsmart.gov/coming-home-after-flood
- Website: Reducing Future Flood Damage
 - floodsmart.gov/increased-cost-compliance-coverage

Information for Insurance Agents

- Fact Sheet: Flood Insurance, Make it Your Business
 - agents.floodsmart.gov/make-it-your-business
- Fact Sheet: Flood Insurance, Make it Your Business (Spanish)
 - agents.floodsmart.gov/hágalo-su-negocio
- Handbook: Flood Insurance Agent Field Guide
 - agents.floodsmart.gov/agent-field-guide

Snow Melt Resources

- Webpage: Understanding Spring Flood Risks
 - agents.floodsmart.gov/spring-flood
- Facebook Image: Winter Flurries
 - go.usa.gov/xtCEz
- Twitter Image: Winter Flurries
 - go.usa.gov/xtCEJ
- Poster: Winter Flurries
 - go.usa.gov/xtCEh
- Flyer: Snow Melt
 - go.usa.gov/xtCm3

Flood After Fire Resources

- Graphic: Flood After Fire Risks
 - go.usa.gov/xtCmx
- Flyer: Floods Follow Fires
 - go.usa.gov/xtCmC
- Fact Sheet: Rebuilding After a Wildfire
 - go.usa.gov/xtCmr

Resources in More Languages

For resources in additional Asian languages, please visit the Disaster Response webpage at:

- floodsmart.gov/disaster-response