

## COMMISSIONER'S NETWORK ADEQUACY ADVISORY COUNCIL

### Minutes of Meeting Held July 22, 2016

The Commissioner's Network Adequacy Advisory Council held a public meeting on Friday, July 22, 2016, at 10:00 a.m. at the Nevada Division of Insurance Hearing Room, 1818 East College Parkway, Carson City, Nevada, which was simultaneously video-conferenced to Las Vegas at the Bradley Building, Division of Insurance Conference Room, Third Floor, 2501 East Sahara Avenue, Las Vegas, Nevada. Notice of the meeting was posted in compliance with Nevada's Open Meeting Law. The video recording of this meeting may be viewed on the Division website <http://doi.nv.gov/>.

#### Roll Call of Members:

**The following committee members were present:**

Dr. Howard Baron (LV)  
Dr. Tracey Green (LV)  
Nancy Hook (CC)  
Jack Kim (LV)  
Todd Lefkowitz (LV)  
John Packham (CC)  
Pete Sabal (LV)  
Bill Welch (CC)  
Trevor Rice (CC)

#### Division of Insurance Staff in attendance:

Earl McDowell (LV)  
Kimberly Everett (CC)  
Jeremey Gladstone (CC)  
Syed Rahman (CC)  
Nanci Hoffman (CC)

#### Network Adequacy Advisory Council Meeting Facilitator:

Deborah Loesch-Griffin

#### 1. Call to Order and Roll Call

Kimberly Everett, Assistant Chief of Life and Health section; called the meeting to order at 10:00 a.m. Ms. Everett took roll.

#### 2. Review and Approve Minutes from June 15, 2016

Ms. Everett asked for approval of the minutes from June 15, 2016 meeting. Motion from Todd Lefkowitz, second from Tracey Green, motion carried; minutes approved without change.

#### 3. Public Comment.

The public was invited to provide public comment during the meeting to provide information that is helpful to consider during the course of the discussion.

Public comment in Carson City was presented by Sandy Stamates who currently serves as President of the Nevada National Alliance on Mental Illness (NAMI) Nevada. A copy of her written testimony is provided on the Division of Insurance website.

Additional public comment was provided by Dr. Lesley Dixon, representing the Nevada Psychiatric Association, at the Las Vegas office. Dr. Dixon stated that she is there to support the testimony of Ms. Stamates, and reiterated to the Council the information in Ms. Stamates’ testimony. It is crucial to provide consumers with a network plan that meets their needs, especially for mental health and substance abuse treatments.

**4. Review of Council’s Charge**

- a. Review Council’s vision, conditions, and agreements

Ms. Everett gave a reminder and an overview of the Public Open Meeting Law and the Council’s charge.

Deborah Loesch-Griffin presented an overview of the Vision of the Council from the June 15<sup>th</sup> meeting.

- Maximize access for consumers with adequate workforce & providers cost containment if this works for all
- Validatable data about whether providers are available
- Access to care and access to insurance
- Access refers to clinical best practice, and maximize health and wellness

**5. Recommendations workshop**

- a. Review previous data requests

Division staff reviewed facilitator’s outline of previous data requests.

- b. Presentation of findings from Council’s data requests from June 15, 2016 meeting.

Jeremey Gladstone presented data to the Council members on the *Nevada Covered Lives* for the HMO vs PPO. The figures for covered lives in Nevada are 231,631 impacted by the *Network Adequacy Standards*, 141, 411 in the Individual Market, and 90,220 in the Small Group Market.

Mr. Gladstone presented a chart in the following order:

- Age Demographics for Individuals
- Small Group and Overall Markets
- The Network Adequacy Analysis Based on 2017

- Network Adequacy Analysis by County
- Additional Provider Standards, Time/ Distance Failures
- Essential Community Provider

Syed Rahman presented:

- Actual Provider Counts Along with Adequate Provider Count
- Chart Comparing Actual Versus Adequate Provider Counts for Storey County
- Count of Autism Providers by Counties
- Nevada Declaration Document

Questions from the Council members were asked of presenters. See attached list marked 5b. The *Questions and Responses* are a transcription of the facilitator’s short hand notes.

At the June 15, 2016, meeting, Council member John Packham with the University of Nevada, School of Medicine, shared with the Council *Insights and Important Findings* on the background counts for licensures only, not employment. This information is per capita. Dr. Packham stated he will send the data to the Council members. A copy of the data information is located on the Division’s website.

c. Identify and set goals:

See attached 5c. Post Data Presentation Workshop Goals facilitated by Deborah Loesch-Griffin.

d. Affirm decision making process from making recommendations:

Deborah Loesch-Griffin reviewed decision making process with Council.

e. Identify recommendations to populate the Network Adequacy for Plan Year 2018 template.

Ms. Loesch-Griffin reviewed a blank template, which the Council can use when making its 2018 recommendations.

f. Determine additional information that is needed to support recommendations:

See attached 5f. Important Considerations are a transcription of the facilitator’s short hand notes.

**6. Review agenda items for August 1, 2016 meeting**

a. Discuss meeting location

The decision is to have the location in Carson City for the August 1, 2016, meeting and in Las Vegas for the August 17, 2016, meeting.

b. Decision

Council discussed the agenda items for the August 1, 2016, meeting.

- Roll call
- Review and approve minutes
- Public comment
- Review of previous data requests and presentation of findings from Council’s data
- Create draft recommendations
- Item 4 review recommendations from previous two meetings
- Overview
- Scheduling of next meeting and agenda items
- Public comment

c. Data requirements:

Data requirements would be assigned during agenda item #7

**7. Next steps**

a. Council discussion / assignments

A long discussion was facilitated amongst the Council members. Please see attached 7a. Proposed Recommendations Criteria and Rationale are a transcription of the facilitator’s short hand notes.

Facilitator performed a mock vote on each of the recommendations.

b. Division Staff assignments:

- Research the experience of the other states for or against our recommendations. Look at how other states have handled provider directory updates.
- For Mr. Rice’s request, show network adequacy analysis based on service areas 1 through 4 for on exchange plan.
- Look at how language translation services are currently handled and if there is a gap that exists currently.
- Provide NAIC Network Adequacy model.

- Verify actual and adequate provider counts provided by the DOI.
- Research whether provider lists submitted by the carriers include open or closed doctors.
- Show by carrier the ECPs that are on their contracted provider lists.

c. Other matters

There were no other matters discussed.

8. **Public comment:**

- Jeanette Belz presented two comments for the Council to consider.

If the Division could analyze the three mental health specialty codes separately, this would be helpful to the consumers.

How this communication would be presented to Consumers if a network is not adequate to them.

9. **Adjournment:** Meeting adjourned at 3:00 pm.

Respectfully submitted,  
Nanci Hoffman