

## COMMISSIONER'S NETWORK ADEQUACY ADVISORY COUNCIL

### Minutes of Meeting Held

The Commissioner's Network Adequacy Advisory Council held a public meeting on Monday, July 21, 2017, at 10:00 p.m. at the Nevada Division of Insurance Hearing Room, 1818 East College Parkway, Carson City, Nevada, which was video-conferenced to Las Vegas at the Nevada State Business Center, 3300 W. Sahara Avenue, Tahoe Room, Suite 430 Las Vegas, Nevada. Notice of the meeting was posted in compliance with Nevada's Open Meeting Law. The video recording of this meeting may be viewed on the Division's website, [http://doi.nv.gov/Insurers/Life\\_and\\_Health/Network\\_Adequacy\\_Advisory\\_Council/](http://doi.nv.gov/Insurers/Life_and_Health/Network_Adequacy_Advisory_Council/).

#### Roll Call of Members:

##### The following Council members were present:

Bill Welch (CC)  
Dr. Howard Baron (LV)  
Jack Kim (LV)  
Janise Wiggins (LV)  
Jon Hager (CC)  
John Packham (CC)  
Nancy Hook (CC)  
Trevor Rice (CC)

##### The following Council members were not present:

Pete Sabal

#### Division of Insurance Staff in attendance:

Kim Everett (CC)  
Jeremy Gladstone (CC)  
Alexia Emmermann (CC)  
Nanci Hoffman (CC)

Meeting Facilitator:  
Deborah Loesch-Griffin

### 1. Call to Order and Roll Call

The meeting was called to order at 10:04 a.m. Deborah Loesch-Griffin proceeded with the roll call. Eight members were counted as present and one member was absent.

### 2. Public comment

There was no public comment from Carson City or Las Vegas.

3. Approval of the Minutes from the June 20, 2017, Meeting. **(For possible action)**  
Ms. Everett asked for review and approval of the June 20, 2017 minutes. Jon Hager made a motion to approve and seconded by Trevor Rice of the June 20, 2017. Motion carried.

4. **Introductory remarks.**

Alexia Emmermann went over the Open Meeting Law and discussed the Council’s charge. She advised the Council that staff would interrupt if there was any violation of the “Open Meeting Law” during this meeting.

5. **Approval of the June 20, 2017, Changes to the Council’s Established Vision and Agreements. (For possible action)**

Deborah Loesch-Griffin asked the members to review the changes made to “The Council’s Vision” at the June 20, 2017 meeting. Jack Kim made a motion to accept the modifications to the Council’s Established Vision and Agreements. A second was made by Bill Welch. Motion carried.

6. **Presentations of Data. (For possible action)**

Presentations of data and information requested by the Council at the June 20, 2017 meeting. Discussion, consideration, and deliberation of data, as well as the potential impact to network adequacy standards.

a. **Division of Insurance Staff**

Jeremy Gladstone presented on the following topics:

- Market snapshot: Comparison of Nevada’s On and Off Exchange plans for 2017 versus 2018.
- Review of concerns and feedback received related to the network adequacy requirements for plan year 2018.
- Network Adequacy Certification update for plan year 2018.
- Potential impact of telemedicine on network adequacy
- Review Network Adequacy Declaration Document for plan year 2018

b. **Consumer Assessment of Healthcare Providers and Systems (“CAHPS”) Survey Review and Summary Report**

- 1) Chris Bosse from Renown Health spoke to the Council about Medicaid and discussed requirements which exist between facilities and carriers under Medicaid contracts such as wait times for various services and situations.

2) Jon Hager, Council Member, spoke on the exchange program for carriers to report a Consumer Assistant Provider (“CAP”), and who uses CAP. Mr. Hager gave information on the survey and information collected.

c. Consumer Health Assistance (“CHA”) Consumer Complaint Preliminary Data for Fiscal Year 2016

1) Janise Wiggins, Council Member

Janise Wiggins reported the Governor’s Consumer Health Advocate’s (“GovCHA”) experience with network adequacy complaints. Ms. Wiggins provided data on fiscal year 2016 related to network adequacy complaints.

**7. Comparative Review of Network Adequacy Standards for Plan Years 2018 and 2019. (For possible action) Review of the plan year 2018 network adequacy requirements and discussion of plan year 2019 recommendations with chart provided by Division Staff; Consider whether certain data should be collected through regulation and, if so, identify specific data that should be collected through regulation.**

The Council discussed the standards for plan year 2018 and what changes they would like to see for their proposed recommendations for plan year 2019. The Council indicated that the recommendation for plan year 2019 should be equal to the requirements outlined in the CMS letter for plan year 2018 with the exception of the Essential Community Providers (ECPs) which they indicated should be set at 30% of the available ECPs in a service area.

A motion by Jack Kim was made to maintain the 2018 standards and to include the specific metrics in the recommendation rather than reference the CMS letter to issuers and increase the ECP requirement to 30%. All agreed.

**8. Discussion, Deliberation, and Potential Direction by Council Regarding Network Adequacy Standards for Plan Year 2019. (For possible action)**

The Council asked if it would be possible to have someone from Medicaid present to the Council at the next meeting. The Council was asked to have their “wish list” for the next meeting to further help make a determination on the assignments, timeline and goal setting. The DOI staff was asked to create a questionnaire to send out to the Council requesting information on the data they would like and what their vision of network adequacy would be for the future.

**9. Scheduling of Next Meeting Agenda Items. Identify agenda items for scheduled Council meetings, to include consideration of public comments.**

The Council discussed and proposed a draft version of the agenda for the August 17, 2017 meeting.

**10. Public Comment. (May include general announcements by Council Members)**

There was no public comment from the Las Vegas office and one public comment received in Carson City from Jeannette Belz, representing the psychiatric association. Jeanette Belz asked the Council to please keep the topic of metal health on their radar. Ms. Belz believes that the subject matter has drifted a little bit. The psychiatric association had asked at the “end of the last round” for more detail as to the data that supports the network adequacy of metal health. Ms. Belz understands that she may not ask for an item to be included on an agenda, but would like to see detail provided for the backup data that supports the new sheet that was received that it is met. Ms. Belt also asked for clarification on distance determination for mental health specifically when the distance measured is close to another state. Ms. Belt would like to know if the other state data is included or not in the measurement.

**11. Adjournment.**

Meeting adjourned at 12.30 p.m.

Respectfully submitted,

Nanci Hoffman