VISION for NEVADA'S NETWORK ADEQUACY ADVISORY COUNCIL (NAAC)

What would be possible what would be different about how Nevada's Healthcare network_operates <u>for Nevada's communities and people--</u>if the Council was 100% successful in getting Network Adequacy to its highest potential?

Standards are pragmatic, achievable and meaningful.

We have:

- maximized access for consumers with adequate workforce and providers cost containment.
- validated data about whether providers are available.
- Access* to care /access to insurance.
- Maximized health and wellness.
- Educated consumers so that, whether their health needs are emergent or non-emergent:
 - Consumers know how to use their network care, are informed and access care appropriately.
- Contributed to health literacy: transparent to consumer.
- Provided care that is culturally and linguistically appropriately influence other 80% of plans.

^{*} Access to care—consumer can utilize their health plan benefits; Access refers to clinical best practice.

Favorable Conditions for NEVADA's NETWORK ADEQUACY COUNCIL

To Consider and Create through Standards

What will it take to make this happen? What favorable conditions need to be in place for providers, carriers/insurers and consumers?

The Network Adequacy Council Members identified many areas where the "need to know" preceded their ability to create favorable conditions for success. Here are the main conditions they identified:

- Knowing and setting a reasonable timeframe within which patient can access provider.
- Appropriate utilization
- There is a public education component educating all insured!
- Consumers understand an entity- what is insured.
- We have accurate follow-up/information from provider.
- Cultural/linguistic competencies of providers
- We know, based on business models what "availability actually means: those for whom they are dedicated to a specific plan/ carrier
- Each network actually meets standards.
- True access: reconciliation of practices with multiple plans that they aren't over committed.
- Providers have an understanding of what constitutes over extended.
- Standards don't eliminate Nevadans from getting insurance because they can't be met.
- Increase workforce to meet Nevada's needs.
- Capacity to monitor and enforce standards.
- Pediatrics is covered under the specialties for the standards.
- Mid-levels are counted and improve access for consumers.