COMMISSIONER'S NETWORK ADEQUACY ADVISORY COUNCIL

Minutes of Meeting Held

The Commissioner's Network Adequacy Advisory Council held a public meeting on March 12, 2020 at 10:00 a.m. at the Nevada Division of Insurance Hearing Room, 1818 East College Parkway, Carson City, Nevada, which was video-conferenced to Las Vegas at the Nevada State Business Center, 3300 W. Sahara Avenue, Sahara Room, Suite 430 Las Vegas, Nevada. Notice of the meeting was posted in compliance with Nevada's Open Meeting Law. The video recording of this meeting may be viewed on the Division's website,

http://doi.nv.gov/Insurers/Life_and_Health/Network_Adequacy_Advisory_Council/

Roll Call of Members:

The following Council members were present:

Thomas McCoy (CC)
Jon Hager (CC)
Howard Baron (LV)
Jack Kim (LV)
Cris Williams (LV)
Sarah Fox (LV)

The following Council members were not present:

Bill Welch (CC)

Jon Bilstein (LV)

Division of Insurance Staff in attendance:

Jeremey Gladstone (CC)

David Hall (CC)

Laura Adair (CC)

1. Call to Order and Roll Call

The meeting was called to order at 10:00 a.m. Jeremey Gladstone proceeded with the roll call. There were two members in Carson City, and four present in Las Vegas.

Mr. Gladstone noted for the record that Trevor Rice recently resigned and the vacancy for the consumer assistant will be posted on the website. Also he introduced new member Sarah Fox, Vice President of Network Development and Contracting at Silver Summit Health Plan.

2. Introductory Remarks

David Hall, Legal Counsel for the Division, reviewed the Council's charge as well as open meeting law pertaining to transparency and clarity for the record.

3. Public comment

There was no public comment at this time either from Carson City or Las Vegas.

4. Approval of the Minutes from the September 10, 2019 Meeting

A motion of approval of the minutes was made by Jack Kim and seconded by Howard Baron, none opposed; motion carried unanimously.

5. Review vision, future considerations from Plan Year 2021, and set goals for plan year 2022. (For possible action)

Jeremey Gladstone reviewed with the Council their vision and agreements and asked the Council for input. The members agreed to maintain the current vision and agreements and no action was taken at this time.

6. Presentations: Health Workforce Supply and Demand; by M. Tabor Griswold, PhD, Director, Health Workforce Research, University of Nevada, Reno School of Medicine.

The presentation covered workforce demand in Nevada and factors related to the severe shortage in the delivery of care. Dr. Griswold noted that the data included in the presentation does not reflect the current rapid population growth in Nevada. The Council asked questions of the presenter related to the accuracy of the licensing data and the adequacy of other states. A discussion was had related to adequacy, workforce, and current recruiting efforts in the state. A copy of the presentation has been made available on the Division of Insurance website.

7. Presentations: Network Adequacy Overview and Presentation; by Division of Insurance, Jeremey Gladstone, Assistant Chief Examiner Life and Health Section.

A copy of this presentation has also been made available on the Division of Insurance website. The presentation gave an overview of the key components that make up network adequacy in Nevada, the current standards, and network adequacy for dental plans. Data was provided to the Council on the insurance market, plan offerings, DOI consumer complaints, and the available data sources The information was discussed by the Council

along with other items that the Council should consider when deciding on their recommendations for plan year 2022.

8. Discussion, Deliberation, and Potential Direction by Council Regarding Network Adequacy Standards for Plan Year 2022. (For possible action)

Possible agenda items for next meeting;

- Cris Williams suggested encouraging providers to use telehealth option to help with shortage. Jeremey Gladstone stated the requirement is already in statute but will research possible barriers, and what other states are doing and present for next meeting.
- Howard Baron suggested that it may be worth re-reviewing data collected previously on geographic distribution of specialists and criteria. Jeremey will run some time and distance standards to confirm and compare counties to present at next meeting.
- Jack Kim suggested telehealth relating to member experience when they are talking with provider directly. Jeremey responded that he will provide some information regarding this at the next meeting also.
- Howard Baron suggested the council coordinate with the Patient Protection
 Commission on determining the barriers. Jeremey will talk with the Commissioner to
 get feedback on what they are doing.

9. Discussion on Plan Year 2022 meetings. (For possible action)

- a. Schedule of future meetings. The next meeting is scheduled for June 11, 2020, 10-12 Noon. Future mtgs: 7/9/20, 8/13/20 and final meeting 9/10/20, all from 10-12 Noon. These dates will be posted on the website.
- b. Other matters related to meetings for Plan Year 2022.

10. Public Comment (may include general announcements by Council Members)

Chris Bosse from Renown Health wanted to stress to the group that they are very invested in workforce development including ongoing nurses training, providing space for expansion of training slots and bringing resources to recruiting as well.

Also she strongly urges the committee to focus on measuring capacity, and also partner more closely with GOVCHA regarding consumer complaints.

11. Adjournment

The Meeting adjourned at 11:15 a.m. Jon Hagar moved to adjourn, Thomas McCoy seconded, motion carried.

Respectfully submitted, Laura Adair Please note a complete recording of the Council's meeting is available on the Division's website at http://doi.nv.gov/Insurers/Life_and_Health/Network_Adequacy_Advisory_Council/