

PROOF OF CLAIM FORM INSTRUCTIONS
In re: SENSIBLE HOME WARRANTY, LLC.

In May 2014, Sensible Home Warranty, LLC, a service contract provider, issued a notice on its website that it is no longer in business. On May 28, 2014, the Nevada Commissioner of Insurance (“Commissioner”) suspended Sensible Home Warranty’s certificate of registration. On September 26, 2014, the Commissioner entered an Order Setting Liquidation Procedures (“Order”) to allow persons with claims against now-defunct Sensible Home Warranty, LLC to submit unpaid claims to the Nevada Division of Insurance (“Division”). Pursuant to the Order, the Commissioner is requiring all Nevada contract holders and vendors seeking payment of claims (“Claimants”) from Sensible Home Warranty, LLC to file a Proof of Claim Form and supporting documents with the Division. The deadline for filing a Proof of Claim Form is six months from the date of the Commissioner’s Order. Therefore, **all Proof of Claim Forms must be post-marked no later than March 26, 2015.**

After the deadline, the Division will evaluate all Proof of Claim Forms received to verify that the alleged claims are legitimate and timely. The Division will evaluate claims using the supporting documents and information filed with the Proof of Claim Forms, in the order in which the Proof of Claim Forms are received. At the conclusion of its evaluation, the Division will submit a written request for disbursement to the Commissioner identifying the claims that should be granted, denied, or modified, along with documentation to support the Division’s position on the individual claims. All Proof of Claim Forms and supporting documents filed after the deadline will not be considered. Every claim must be presented to the Division in writing and upon oath, and must include all documents and information in support of the claim. All Claimants must mail their completed Proof of Claim Forms and supporting documents to:

Nevada Division of Insurance
In re: SENSIBLE HOME WARRANTY, LLC
P.O. Box 4778
Carson City, NV 89702-4778

Nevada law requires a service contract provider to post a financial guarantee in favor of the people of the State of Nevada in the event the company becomes insolvent. As such, the Division can only consider claims of Nevada residents.¹ The Division can only consider work that has been completed as permitted under the terms of the service contract. Due to the limited amount of funds available for claims in this matter, the Division must review all claims to verify that they are legitimate and timely. Because of the anticipated volume of claims, the Division will review information submitted with the Proof of Claim Form. Therefore, Claimants should review their Proof of Claim Forms and supporting documents to ensure they are complete when filed. The Division may contact you for clarification.

The Division will review the filed Proof of Claim Forms and supporting documents and provide every Claimant (or their representative) with a notice regarding the written request for disbursement to the Commissioner identifying the claims that should be granted, denied, or modified. If the Division finds that there are more claims for funds than funds available, the Division will file a motion with the Commissioner seeking a priority of claims be established before the written request for disbursement is filed. All correspondence and notices after Proof of Claim Forms have been submitted shall be sent to the address provided on the Proof of Claim Forms. Claimants should notify the Division at the address above in the event a change of address occurs. Filing a Proof of Claim Form does not guarantee that claims will be paid. **The Division does not and cannot guarantee or imply that all claims filed will be paid in whole or in part.**

A copy of the Order may be obtained from the Division’s website (www.doi.nv.gov). If you have any questions or concerns regarding this matter, please contact Derick Dennis (ddennis@doi.nv.gov).

¹ Claimants in other states should check with their state agency responsible for regulating service contracts.