# Commissioner's Network Adequacy Advisory Council Public Meeting

The Commissioner's Network Adequacy Advisory Council conducted a public meeting on Thursday August 14<sup>th</sup>, 2025, at 10:00 a.m. Notice of the meeting was posted in compliance with Nevada's Open Meeting Law. The recording of this meeting is available on the Division's website, Nevada Division of Insurance (nv.gov)

### **Roll Call of Members**:

# The following Council Members were present:

Howard Baron, MD, FAAP Patrick D. Kelly Heidi Sterner Sarah Fox

# The following Council Members were absent:

Vu Luu Shae Herbert Thomas McCoy Daniel Rogoff Ashley DeLanis

#### **Division of Insurance Staff in attendance:**

Reida Wagner Drew Pearson Jack Childress Thomas Sargent Adam Plain Jena Taylor

## 1. Call to Order/Roll Call

The meeting was called to order at 10:03 am by Reida Wagner who noted that only 4 of the 9 council members were present. The members in attendance agreed to proceed with the meeting despite the voting limitation.

#### 2. Introductory Remarks

Reida Wagner stated that the Council's formation and scope are governed by regulation under *Nevada Administrative Code (NAC) Chapter 687B*. Pursuant to this regulation, the Council is charged with providing formal recommendations to the Commissioner of Insurance regarding network adequacy standards.

These recommendations are submitted annually in the form of a written report to the Commissioner. The most recent report is available on the Division's website. These recommendations are advisory only—monitoring and enforcement are outside the Council's scope.

All meetings are subject to Nevada's Open Meeting Law. Proceedings must be public, properly noticed, and recorded.

#### 3. Public Comments & Discussion

Reida Wagner stated that Members of the public were invited to provide comments during the designated period. Comments are limited to three minutes per speaker. No action may be taken on matters raised unless specifically listed on the agenda as actionable items. Comments may be made on a matter not on today's agenda, but no action may be taken, and the matter may be placed on a future agenda.

No public comments were recorded at this time.

## 4. Approval of Minutes from September 11, 2024, Council Meeting

Reida Wagner informed the council that, due to the absence of a quorum, the July 14, 2025, meeting minutes could not be formally approved. However, she asked the members present to confirm receipt of the draft minutes and invited them to share any corrections or revisions in advance of the next scheduled meeting.

# 5. Discuss Action Items from 07/10/25 Meeting - Telehealth tracking for PY27, i.e., new regulation vs. guidance

Reida Wagner updated the Council on recent telehealth oversight discussions with Jack Childress and Acting Commissioner Gaines. While NRS 687B.490(7) addresses telemedicine, it lacks specific guidance for tracking outcomes or identifying applicable services. As a result, the Division will defer implementation of telehealth tracking until federal standards are released via HHS.

Reida Wagner presented a network adequacy chart illustrating carrier performance by service area. State standards generally met time and distance requirements, whereas federal standards—particularly in Service Area 4 (rural counties)—often did not. Heidi Sterner raised concerns about inconsistent reporting and recommended more granular data to better identify underserved areas. Reida Wagner clarified that carriers define their own service areas using CMS templates, and the Division cannot mandate regional breakdowns.

Patrick Kelly inquired whether federal telehealth guidance is actively in development. Reida Wagner confirmed that the Division has been awaiting meaningful direction since the 2022 Notice of Benefit and Payment Parameters (NBPP), and leadership supports postponing state-level changes until federal standards are issued. In the meantime, carriers must justify unmet standards, particularly in non-statewide submissions. Reida Wagner noted that provider shortages in rural areas, such as Esmeralda County, continue to impact access.

Reida Wagner reviewed Nevada's time and distance standards:

- Individual Plans: All carriers met standards except Carrier 5, which reported 89.9% adequacy for primary care pediatrics—just below the 90% threshold.
- Small Group Plans: All carriers met the required standards.

Dr. H. Baron asked for confirmation that Nevada's standards are as stringent or more stringent than federal benchmarks, which Reida Wagner affirmed. He also questioned whether the Council should consider adding new provider categories. However, he noted that no additions have been made in the past seven to eight years, and current conditions may not support expansion. Reida offered to re-share the April 2024 comparison report, available on the Division's website, which outlines differences between federal and state

standards. Outpatient dialysis is the only Nevada-specific provider type not included in federal benchmarks.

Reida Wagner also confirmed the following:

- The telehealth utilization data request was rescinded due to the lack of actionable federal guidance.
- The final standards were sent to the Council on July 10.
- The Commissioner's report will be submitted to the Patient Protection Committee following NAAC recommendations.

No further questions were raised regarding Agenda Item 5.

#### 6. Public Comments & Discussion

Reida Wagner opened the floor for public comments. Members of the public were invited to provide remarks either by phone or via Microsoft Teams, with each speaker limited to three minutes. Participants were reminded that comments may address items not listed on the agenda or relate to specific agenda items. While the Council may discuss public comments, no action may be taken unless the item has been formally included on the agenda. Topics raised during public comment may be considered for inclusion on a future agenda.

No public comments were received at this time.

# 7. Adjournment.

The meeting was adjourned at 10:24 AM

Respectfully submitted, Jena Taylor Administrative Assistant IV