



FEMA



NFIP Resources for Region 9



Areas of Region 9 are in the projected path of heavy rain and snow. As the risk of flooding approaches, FEMA's National Flood Insurance Program is standing by to assist you and your community.

Below are a number of resources available for your use. All resources may be distributed widely with other partners in insurance, public safety, emergency management, media, and elsewhere. Please see the attached document for a printable version of this email.

Quick Resources

- > [How to Start Filing Your Claim](#)
- > [How to Document Damage](#)
- > NFIP Claims Handbook [English](#) | [Spanish](#)
- > Social Media Messaging for Flood Disasters [English](#) | [Spanish](#)

General Information on the NFIP

- > Website: [FloodSmart for Consumers](#)
- > Website: [FloodSmart for Agents](#)
- > Handbook: [NFIP Desk Reference Guide For State Insurance Commissioners and Others](#)
- > [Fact Sheet: For Real Estate Agents](#) [English](#) | [Spanish](#)



Preparing for a Storm

- > Website: [What to Do Before a Flood](#)
- > Website: [Information on Reducing/Avoiding Flood Damage](#)
- > Fact Sheet: Flood Loss Avoidance [English](#) | [Spanish](#)
- > Video: Flood Loss Avoidance [English](#) | [Spanish](#)
- > Flyer: [Hurricane Season Coverage](#)
- > Brochure: Flood Insurance for Renters [English](#) | [Spanish](#)
- > Social Media Toolkit: [General Flood Safety](#)
- > Video: How to Secure Documents in Preparation for a Flood [English](#) | [Spanish](#)
- > Resource Library: [NFIP Marketing Resource Library](#) (hundreds of assets including social media posts, videos, fact sheets, templated letters to potential customers and other products to communicate the value of flood insurance)



Filing Your Claim

- > Website: [How to Start Filing Your Claim](#)
- > Fact Sheet: How to File a Flood Insurance Claim [English](#) | [Spanish](#)
- > Fact Sheet: Starting Your Recovery: FEMA's Flood Insurance Claims Process [English](#) | [Spanish](#)
- > Fact Sheet: Wind vs. Water Damage [English](#) | [Spanish](#)

- > Graphic: Who's Knocking at Your Door [English](#) | [Spanish](#)
- > Graphic: Basement Flooding: What's Covered? [English](#) | [Spanish](#)

Recovering from a Flood

- > Website: [How to Document Damage and Start Clean-Up](#)
- > Video: [How to Document Damage](#)
- > Handbook: Federal Disaster Assistance: Meeting the Flood Insurance Requirement [English](#) | [Spanish](#)
- > Handbook: NFIP Claims Handbook [English](#) | [Spanish](#)
- > Fact Sheet: [Build Back Safer & Stronger](#)
- > Fact Sheet: [Salvaging Water-Damaged Family Valuables and Heirlooms](#)
- > Graphic: Coming Home After a Flood [English](#) | [Spanish](#)
- > Website: [Reducing Future Flood Damage](#)



More Information for Insurance Agents

- > Fact Sheet: Flood Insurance, Make It Your Business [English](#) | [Spanish](#)
- > Handbook: Flood Insurance Agent Field Guide [English](#) | [Spanish](#)

Additional Resources & Multilingual Access

To learn more about flood safety or to access select resources in additional languages, you may visit the [Disaster Response webpage on floodsmart.gov](#).

We encourage you to check this page often as the NFIP continues to identify relevant information and resources for our audiences.

Contact Us

If you have questions about any of the above resources, please contact [Ugolteogu](#).

For general inquiries about the NFIP, contact the **FEMA Mapping and Insurance eXchange (FMIX) center** at **877-336-2627** or by [email](#).