From: Adam Plain

To: <u>Maile Campbell</u>; <u>Glenn Shippey</u>

Cc: Rhonda Kelly
Subject: FW: SB393 Follow-up

Date: Tuesday, January 16, 2024 7:25:05 AM

Comments on SB 393 regulations.

Adam Plain CPCU, AIAF, AFSB, API, ARC, ARe

Insurance Regulation Liaison Nevada Division of Insurance 1818 E. College Parkway, Ste #103 Carson City, NV 89706 Phone (775) 721-9494

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From: Paul Klein <paul@tri-strategies.com>
Sent: Friday, January 12, 2024 11:52 AM
To: Adam Plain <aplain@doi.nv.gov>

Cc: Edward Ableser <eddie@tri-strategies.com>

Subject: Re: SB393 Follow-up

WARNING - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Adam, Thank you for the opportunity to participate in the regulations setting for <u>SB 393</u> regarding Medical Loss Ratio and reporting for Nevada's dental insurance providers and patients. The following is proposed by the Nevada Dental Association:

Regarding **Sec.3.5.5 of SB 393** [On or before June 1 of each year, the Commissioner shall publish on an internet website maintained by the Division...],

The public-facing content reporting the ratio of losses to premiums by each dental
insurance provider is to: 1) be published and summarized in a manner that is easily located
and identifiable to the public; and 2) be presented in "layman's terms", avoiding complex
financial reporting and insurance industry jargon, so that it can be understood by the
public at-large.

Regarding **Sec. 3.5.7.(a) of SB 393** [The insurer, organization or person, as applicable, must submit to the Commissioner an adjusted rate filing...],

1. The adjusted rate filing is to include a reimbursement or credit of premiums paid by customers affected by an excessive rate as defined by NRS 686B.125.

Regarding **Sec.3.3 of SB 393**, which references NRS <u>695D.240.2</u> [The Commissioner may adopt regulations which define "marketing and administrative expenses..], for the purpose of determining ratio of losses to premiums as prescribed by SB393, "marketing and administrative expenses"

Marketing and administrative expenses means a carrier's financial administration
expenses; marketing and sales expenses; distribution expenses, claims operations
expenses; dental administration expenses; network operation expenses; charitable
expenses; board, bureau or association fees; state and federal tax expenses, including
assessments; payroll expenses; and other appropriate miscellaneous expenses.

Please let me know if there is anything I can provide to support these proposals. Thank you,

Paul Klein

(775) 830-7285

TriStrategies

Government Relations & Public Affairs

X @PaulKlein

LI @KleinPaul

On Fri, Dec 1, 2023 at 9:51 AM Adam Plain <aplain@doi.nv.gov> wrote:

Paul-

Thank you for your interest and reaching out to us proactively! The Division will be starting a regulation adoption process for Loss Ratios on dental plans pursuant to the requirements of SB 393 (2023), though I am not yet 100% sure what the timeline will be. We're still in the early stages of planning out what we might propose or solicit comments on during a workshop. If you'd like to submit comments or ideas directly to me now, I can make sure they get routed to the proper people here at DOI or if you'd like to wait until the formal process starts with the workshop I can have you added to the notification/distribution list (if you're not already on it).

Adam Plain CPCU, AIAF, AFSB, API, ARC, ARE

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From: Paul Klein <<u>paul@tri-strategies.com</u>>
Sent: Thursday, November 30, 2023 1:34 PM
To: Insurance Regulation <<u>regs@doi.nv.gov</u>>

Subject: Fwd: SB393 Follow-up