STATE OF NEVADA
DEPARTMENT OF BUSINESS AND INDUSTRY
DIVISION OF INSURANCE

ORDER IN RESPONSE TO COVID-19

The Commissioner of Insurance ("Commissioner"). as the head of the Division of
Insurance ("Division"), is required to organize and manage the Division, direct and supervise
all of its activities, execute duties imposed by and enforce provisions of the Insurance Code,
NRS Title 57. NRS 679B.120.1–3. To this end, the Commissioner has the powers and
authority expressly conferred upon her by or reasonably implied by the Insurance Code.
NRS 679B.120.4.

On March 12, 2020, Governor Steve Sisolak declared a state of emergency in Nevada
in response to the COVID-19 pandemic. On March 16, 2020, the Governor issued a directive
to all state agencies that offices are to be closed to the public as soon as possible to minimize
the risk of spreading the virus.

In accordance with the Governor’s directive, any hearing request that is submitted to
the Division during this period will not be processed until the Division’s office re-opens, and
the statutory deadline for setting the hearing will be tolled. Furthermore, all hearings currently
scheduled or pending before the Division are hereby continued. Once state offices are
permitted to be re-opened, the Division shall proceed to schedule hearings requested without
calculating the time during which the Division office was closed to the public, and hearing
officers shall issue orders in their cases to re-schedule hearings.

So ordered this 18th day of March 2020.

BARBARA D. RICHARDSON
Commissioner of Insurance