

COMMISSIONER'S NETWORK ADEQUACY ADVISORY COUNCIL

Minutes of Meeting Held

The Commissioner's Network Adequacy Advisory Council held a public meeting on, July 23, 2019 at 10:00 a.m. at the Nevada Division of Insurance Hearing Room, 1818 East College Parkway, Carson City, Nevada, which was video-conferenced to Las Vegas at the Nevada State Business Center, 3300 W. Sahara Avenue, Tahoe Room, Suite 430 Las Vegas, Nevada. Notice of the meeting was posted in compliance with Nevada's Open Meeting Law. The video recording of this meeting may be viewed on the Division's website, [http://doi.nv.gov/Insurers/Life and Health/Network Adequacy Advisory Council/](http://doi.nv.gov/Insurers/Life_and_Health/Network_Adequacy_Advisory_Council/).

Roll Call of Members:

The following Council members were present:

Howard Baron (LV)

Cris Carmona (LV)

Jack Kim (LV)

Thomas McCoy (CC)

Pete Sabal (LV)

Bill Welch (CC)

The following Council members were not present:

Jon Hager

Trevor Rice

Division of Insurance Staff in attendance:

Jeremey Gladstone (CC)

Mark Garratt (CC)

Alexia Emmermann (CC)

Nanci Hoffman (CC)

1. Call to Order and Roll Call

The meeting was called to order at 10:10 a.m.

Nanci Hoffman proceeded with the roll call. There were two members in Carson City, and two present in Las Vegas. Howard Baron and Pete Sabal arrived to make four members present in Las Vegas, leaving two members absent.

Jeremy Gladstone introduced Cris Carmona joining the Council, she is Chief Compliance Audit Investigator for the Nevada Consumer Affairs Unit. The Council members welcomed Ms. Carmona and took turns introducing themselves and shared who they represent and their background.

Jeremy Gladstone with the Division of Insurance (Division) announced that Devon Brooks was no longer on the Council, and advised that notice would be going out requesting applications for interested parties to fill the provider position on the Council.

2. Introductory Remarks

Alexia Emmermann, Legal Counsel for the Division, reviewed the Council’s charge, along with other reminders and general information that may be relevant to the Council’s deliberations.

3. Public comment

There was no public comment at this time either from Carson City or Las Vegas

4. Approval of the Minutes from the July 23, 2019 Meeting

A motion of approval of the minutes was made by Howard Baron and seconded by, Thomas McCoy Motion carried.

5. Review vision and agreements.

Jeremy Gladstone reviewed with the Council their vision and agreements.

6. Solicitation of public comment related to the provider denial letter as detailed in SB234 of the 2019 Nevada Legislative Session.

Jeremy Gladstone recapped the discussion on the SB 234 and opened the meeting to public comment on the matter. There was a public comment from Jimmy Lau with Ferrari Public Affairs on behalf of Dignity Health; Saint Rose Dominican commented on the Denial letter. They will be interested in the denial reports that will be generated as required under SB234. They believe have the ability to contact the carrier is important and recommend including the carrier’s phone number. They also recommend include the

NPI or Tax ID of the provider in the denial letter. They would also request clarification on if a waiting period will be required after a provider receives the denial letter.

7. Presentations of Data, Presented by Division of Insurance, Jeremy Gladstone, Assistant Chief Examiner, Life and Health Section.

Mr. Gladstone provided data requested at the June 18, 2019 meeting related to consumer complaints and network adequacy standards from other states. The presentation was interactive with the Council asking questions related to the presented data and having general discussions about network adequacy standards.

8. Discussion, Deliberation, and Potential Direction by Council Regarding Network Adequacy Standards for Plan Year 2021.

The Council discussed possible recommendations for plan year 2021 and there was discussion as to whether there was sufficient data or cause to increase the current standards that exist. There was some agreement on this statement however the Council held off on making any formal vote until some of the additional data is presented during the next meeting. The topic of hospital services, specifically trauma service, was brought up by Mr. Welch and Mr. Gladstone asked that he provide a write up on the topic which could be shared with the Council. Ms. Carmona spoke to the number of carriers in the state and how to get more carriers in the market. The Council also discussed the desire to look at the impact that network adequacy standards have on the market and the Division indicated that this was a difficult item to measure given the numerous variables that impact the healthcare market.

The Council had the following items for the Division to address for the next meeting:

- Look at NCQA and URAC requirements for certification as it relates to network adequacy
- Complete the comparative analysis of the individual & small group networks against the MCO networks
- Provide the draft of the recommendation report based on last year’s report as a template
- Reach out to the states with metrics beyond time and distance to determine how they came up with their metrics

9. Scheduling of Next Meeting Agenda Items.

A brief discussion was had related to the upcoming meeting in August and potential agenda items. The Council was advised for email Mr. Gladstone with any agenda items they would like added.

10. Public Comment. (May include general announcements by Council Members)

There was one public comment from Las Vegas.

Jim Wadhams spoke in regards to the network adequacy data which was provided during the June 18, 2019 meeting related to the additional provider types and the adequacy analysis that the Division did. Mr. Gladstone provided a brief background on the information and advised Mr. Wadhams he would be happy to speak with him in more detail about the presentation outside of the meeting.

There was no more public comment from Carson City.

11. Adjournment.

Thomas McCoy Motioned to Adjourn and Bill Welch seconded to adjourn.

The Meeting adjourned at 11:24 a.m.

Respectfully submitted,
Nanci Hoffman

DRAFT